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**ICT Project Manager**

An experienced ICT Project Manager with a track record in the design, build, configuration and delivery of Enterprise level ICT software, hardware and infrastructure projects across a broad span of industry sectors and Government using both established and emerging technologies and methodologies.

# Skills

**Project Management**

Strong experience across a variety of industry sectors and organization categories covering solution configuration and delivery, complex technical implementations, strategic plan consulting and the providing of analysis, design and project management leadership.

In my role as a project manager I have been typically responsible for the preparation, ongoing management and presentation of various artefacts including project status reports, RAG status reports, executive briefings, project schedules, RAID logs, delivering project objectives of various sizes and budgets to stakeholders across various jurisdictions,.

I have been responsible for the preparation and ongoing management of detailed project budgets, financials and resource plans. This has included evaluation and signoff of vendor deliverables, liasing with contractor agencies, liaising with Finance departments and ensuring milestone deliverables are met prior to payment signoffs. Project budgets have ranged to $20+ million,

Have in depth experience with project stakeholders and sponsors in the provisioning of both business level and technical briefings. This has included providing assistance with pre-sales evaluations, product selection, project designs & costings, indicative schedules, architecture alignments, project governance, ongoing reporting and general project health check discussions.

**Project Delivery**

Have been responsible for Initiation, design, build, delivery & go live of Enterprise level project delivery including;

* Enterprise level projects - Initiation, design, build, delivery & go live
* Project setup - project management, steering committee and governance
* Communication - plans and meeting scheduling
* Vendor management – product providers, resource providers, platform providers
* Project Artefacts - Preparation and maintenance project schedules, RAID logs, change requests,
* Project Reporting – progress reports, status reports, financial reports, utliisation reporting
* Project Budget- preparation, forecasts and updates
* Resourcing - selection, planning, requests and scheduling
* Technical project streams - software development, integration, Infosec, Business Intelligence, data migration, database design

Project streams

* Software – product configuration and delivery, software development, application development platforms, mobile development platforms, mobile device management platforms, collaboration platforms (Atlassian JIRA, Confluence), service management platforms (ServiceNow)
* Infrastructure – cloud based services and platforms, servers, mobile devices, desktops, routers, switches
* Strategy – evaluation and recommendations, as is assessments, to be recommendations, market scan reports

# Recent Work Experience

Project Manager for a number of projects within Keolis Downer Yarra Trams (Melbourne) covering:

Artificial Intelligence – AI | Software development within Time & Attendance application | Software development to incorporate GPS feeds into tramtracker prediction engine application

Northern Territory Government Program Manager for ICT projects including the NT Police Records Management replacement, NT Police Firearms & Licencing project, NTGServices ServiceNow and the NT Government Treasury & Finance uplift project.

senior project manager – Contractor – Keolis Downer Yarra Trams **-** Melbourne, December 2022 – December 2023

* Managed Time & Attendance Expansion project using SuccessFactors & ADP to uplift time capture across multiple business units
* Managed the tramTracker Prediction Engine project incorporating the use of GPS data into projecting tram arrival times
* Managed CCTV Artificial Intelligence – AI project to assess and evaluate CCTV footage

senior project manager – Contractor – Jackadder - > Northern Territory Government **-** Darwin, Jan 2019 – May 2023

* Managed the technical stream of the SerPro – NT Police project – integration, data migration, business intelligence, infosec, JIRA, CONFLUENCE, solution architecture, Change board , vendor management, steering committee
* Managed the Firearm and Licensing Application replacement program – business requirements through to software development – data migration, vendor management, JIRA, CONFLUENCE
* Managed the Treasury & Finance portal development project to refresh and uplift, software development, JIRA, CONFLUENCE, vendor management
* Managed the NTGServices ServiceNow uplift project deployed across whole of NT Government

senior project manager – Contractor – Araza - > Telstra **-** Melbourne, July 2014 – May 2018

* SaaS based application to store and manage Telstra companies director information - moved from on-premises to SaaS platform
* Managed the rollout of mobile authentication software functionality rollout for in field Telstra devices
* Managed the development of integration software between Telstra Siebel and SAP HR systems
* Security Operations project to manage rollout of threat intelligence agent to desktops and laptops across Telstra user base
* Managed the rollout of a Workstation locator solution across Telstra fleet including the server deployment, networking and config

senior project manager – DXC Technology -> Various - Melbourne, Jan 2010 – June 2014

* Provided project management for the transition and transformation of an infrastructure project for Origin Energy under a managed service contract for Telstra. Project involved the planning, scheduling, resourcing and delivery of router/switch/infrastructure refresh of some 2000+ Origin Energy sites across urban and rural Australia.
* Provided project management for the transition and transformation of an infrastructure project for Tabcorp under a managed service contract for Telstra. Project involved the planning, scheduling, resourcing and delivery of router/switch/infrastructure refresh of some 4500+ Tabcorp venues across Australia.
* Managed the development and integration of an iPad base app for Sensis - CRM data captured into application which was used for creating sales proposals whilst on client premises
* Managed the rollout of a Workforce Management solution for **TelecomNZ (Auckland)** used by all in field tech resources
* Managed the development of a stocktake and inventory management solution for Coates Hire - Equipment Hire client

senior consultant – DXC Technology -> Various – Melbourne, June 2007 – Dec 2009

* Provided evaluation and 5 year strategic plan to Victorian Government DHS Aged Care in consideration of their mobile computing
* Provided a ICT strategy to the Victorian Government relating to the development of an Ambulance driver hospital destination decision support tool and associated processes
* Assisted a number of community based applicants develop their submissions to a Victorian Government funding for IT projects
* Conducted the RFP selection process for an ERP for Golding Constructions a major infrastructure construction company

business solutions Manager – Unique Micro Design – Melbourne, May 2005 – May 2007

* Managed the development and deployment of an Equine RFID project for Racing Victoria including RFID tag reader and device based software.
* Managed various WMS WLAN projects integrating Device software platforms with WMS ERP software
* Managed the rollout of WLAN networks and device selection and commissioning

business solutions Manager – Peacock Bros – Melbourne, Jan 2003 – May 2005

* Managed delivery of an electrical switch manufacturer – Invensys - inventory management SAP R/3 – integration, devices, WLAN
* Managed various WLAN projects integrating Device software platforms with backend WMS ERP software

SEnior project manager – Sky Technologies (Kony) – Melbourne, Jan 2000 – Dec 2003

* Managed delivery of Oil & Gas inventory management solution SAP R/3 – **YPF Maxus (Jakarta)**– integration, software, devices
* Managed delivery of Inventory Management solution SAP R/3 – **Australian Arrow (West Samoa)** – integration, software
* Managed the delivery of a Packaging inventory management solution SAP R/3 – Visy - integration, software, devices, WLAN
* Support and customisations of various SAP R/3 clients with external system and network integration requirements
* Negotiated the appointment of offshore vendors to represent the Sky Technologies product
* Conducted pre-sales and proposal building activities with Sky Technologies prospects